

**SUBJECT: INTEGRATED CORPORATE PERFORMANCE REPORT – Quarter
3, 2018/19**

1. PURPOSE

This paper is coming to the PP&RC:

For approval	<input type="checkbox"/>	For endorsement	<input type="checkbox"/>	To note	<input checked="" type="checkbox"/>
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2. ROUTE TO THE PP&RC

This paper has been:

Prepared	<input type="checkbox"/>	Reviewed	<input checked="" type="checkbox"/>	Endorsed	<input checked="" type="checkbox"/>
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By the following Committee: Corporate Management Team

3. SUMMARY OF KEY ISSUES

Integrated Corporate Performance Report (ICPR) and Dashboard

The Integrated Corporate Performance Report (ICPR) was developed in 2014/15 and for 2018/19 comprises:

- An electronic dashboard of some 82 current KPIs, including the former LDP Standards for 2017/18, and the draft Annual Operational Plan Targets for 2018/19, and deriving data from validated published sources;
- A suite of 14 short narrative reports for those areas that would not be well represented by numerical KPIs;
- A standard format for the narrative reports;
- A forward programme of reports for each meeting of the PP&RC.

The ICPR dashboard is available on Firstport (Applications - MiLAN Information Hub - Integrated Corporate Performance) to view at any time.

Quarter 3 2018/19 Report – February 2019

This report, based on published data at 31st January 2019, comprises:

- The list of the 82 KPIs and 14 narrative reports, provided for information;
- The electronic ICPR dashboard, accessed via Firstport as above;
- A written Exceptions report – a summary of current Red and Amber KPIs drawn from the ICPR dashboard on 31st January 2019;

- Paper copies of 3 narrative reports due at this meeting:
 - Infection Control;
 - Breast Feeding;
 - Delayed Discharges.
- The agreed forward programme of reports for 2019/20 will be discussed at the NHS Board seminar on 6th March 2019 with a view to ratification at the March NHS Board meeting.

The Quarter 4 report for 2018/19 will be prepared the June PP&RC meeting.

Annual Operational Plan 2018/19

During January 2018 Scottish Government (SG) advised that Local Delivery Plans (LDPs) would be replaced with Annual Operational Plans (AOPs) from 2018/19. A draft Annual Operational Plan was duly submitted to SG on 28th February, with feedback and sign-off awaited. The implications of the replacement of LDPs with AOPs is part of the consideration of the Review of the ICPR agreed at the September 2018 PP&RC meeting.

Formal guidance is awaited regarding the AOP 2019/20.

Review of Integrated Corporate Performance Framework

The September 2018 meeting of PP&RC received a paper proposing a review of the ICPF dashboard and its reports, and this is now underway. Recommendations will be formulated in time for a launch of a refreshed system from April 2019.

4. STRATEGIC CONTEXT

This paper links to the following:

Corporate objectives	<input checked="" type="checkbox"/>	LDP/AOP	<input checked="" type="checkbox"/>	Government policy	<input checked="" type="checkbox"/>
Government directive	<input type="checkbox"/>	Statutory requirement	<input type="checkbox"/>	AHF/local policy	<input type="checkbox"/>
Urgent operational issue	<input type="checkbox"/>	Other	<input type="checkbox"/>		

5. CONTRIBUTION TO QUALITY

This paper aligns to the following elements of safety and quality improvement:

Three Quality Ambitions:

Safe	<input checked="" type="checkbox"/>	Effective	<input checked="" type="checkbox"/>	Person Centred	<input checked="" type="checkbox"/>
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Six Quality Outcomes:

Everyone has the best start in life and is able to live longer healthier lives; (Effective)	<input checked="" type="checkbox"/>
People are able to live well at home or in the community; (Person Centred)	<input checked="" type="checkbox"/>
Everyone has a positive experience of healthcare; (Person Centred)	<input checked="" type="checkbox"/>
Staff feel supported and engaged; (Effective)	<input checked="" type="checkbox"/>
Healthcare is safe for every person, every time; (Safe)	<input checked="" type="checkbox"/>
Best use is made of available resources. (Effective)	<input checked="" type="checkbox"/>

6. MEASURES FOR IMPROVEMENT

The ICPR provides details of performance across a range of areas using a variety of KPIs and measures.

7. FINANCIAL IMPLICATIONS

None.

8. RISK ASSESSMENT/MANAGEMENT IMPLICATIONS

The ICPR is provided for assurance purposes. Reports within it will have links to the Risk Register where appropriate.

9. FIT WITH BEST VALUE CRITERIA

This paper aligns to the following best value criteria:

Vision and leadership	<input type="checkbox"/>	Effective partnerships	<input checked="" type="checkbox"/>	Governance and accountability	<input checked="" type="checkbox"/>
Use of resources	<input checked="" type="checkbox"/>	Performance management	<input checked="" type="checkbox"/>	Equality	<input type="checkbox"/>
Sustainability	<input type="checkbox"/>				

10. EQUALITY AND DIVERSITY IMPACT ASSESSMENT

An E&D Impact Assessment has been completed

Yes
No

EDIA will be completed for workstreams than underpin the delivery of individual KPIs.

11. CONSULTATION AND ENGAGEMENT

The preparation of each ICPR includes discussions with each lead Executive Director in agreeing findings and contents of any additional narrative reports.

12. ACTIONS FOR THE COMMITTEE

The Committee is asked to:

Approve	<input type="checkbox"/>	Endorse	<input type="checkbox"/>	Identify further actions	<input type="checkbox"/>
Note	<input checked="" type="checkbox"/>	Accept the risk identified	<input type="checkbox"/>	Ask for a further report	X

Specifically:

- a) To note availability of, and access to, the electronic dashboard;
- b) To note the assurances provided by Executive Directors in the Exceptions Report;

- c) To note the assurances provided by Executive Directors in the narrative reports;
- d) To note that the revised Performance Framework will be discussed at a future meeting of the NHS Board.

13. FURTHER INFORMATION

For further information about any aspect of this paper, please contact

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