

## **Response from ScotRail Alliance to the Convener of the Infrastructure and Capital Investment Committee**

### **Access to Scotland's Major Urban Railway Stations**

Thank you for your letter of 31 July 2015. As I have indicated before, all issues presented to the Committee will be dealt with candidly and I look forward to giving further evidence before the end of the year.

In your letter you raise a number of issues that I will respond to in detail when I appear at the next Committee session. My office is working with the Committee Clerks in regards to the arrangements for this attendance. However, if there are relevant developments on the issues that you have raised with me before such time as I appear at the Committee, I will keep you fully informed.

You specifically asked for an update on progress on access for cyclists and pedestrians using the north or south ramp at Waverley. I am pleased to confirm that, following consultation with relevant interest groups and the completion of a new risk assessment, it is our intention to reintroduce cycling access to Waverley Station by early October.

On a related issue, I can confirm that the appropriate changes have been made to ensure that the wheel wells at Calton Road can be used by cyclists. I attach photographs which show these changes.

We will continue to work collaboratively with our other partners to progress these and other improvements to access, maintaining our focus on the customer. With this in mind, I will ensure that you are informed about the outcomes of discussions on the location and accessibility of taxi facilities at Waverley, a matter you also refer to in your letter.

You also raised with me the nature of the advice we received on the issue of vehicle access to Waverley. I have previously sent you the rationale for this decision. The advice that was received by Network Rail at the time was marked as Restricted and was sent to named individuals only. I have, therefore, been advised that if you are looking for a copy of this specific advice then you will have to contact the Department for Transport directly. My office will supply the Committee Clerks with a contact in the UK Government that will be able to progress this for you.

I am absolutely committed to making sure that the ScotRail Alliance works for and with our customers and relevant other partners. I look forward to discussing this with you further.

In the meantime, if you require any further information on these or any other issues, please feel free to contact me.

**Phil Verster**  
**Managing Director, ScotRail Alliance**  
**31 August 2015**