Festival of Politics Ticketing Privacy Notice

This privacy statement explains how the Scottish Parliamentary Body (the SPCB) collects and uses personal information about you when you book tickets to attend at an event during the Festival of Politics.

The purpose of the processing

The purpose of the processing is to enable you to obtain tickets to attend at an event during the Festival of Politics.

Categories of Information processed

The data used is ‘normal category’ data, in accordance with the General Data Protection Regulation which will be your name, your postal address and contact information including your email address.

Source of the information

Information is provided directly by the individual(s) wishing to purchase tickets for the purpose(s) of attending at an event at the Festival of Politics.

The Legal basis of Processing

The legal basis for holding and processing personal information in order to book tickets for an event at the Festival of Politics is the consent of the data subject in terms of Art 6(1)(a) of the General Data Protection Regulation.

Data sharing and data processing

We use a US based third-party provider, Eventbrite, as a data processor to manage ticketing. Information about Eventbrite’s privacy policy can be found here:


Information is stored in its system on secure servers. Access to the system requires a username and password, and personal information about subscribers can be accessed only by a limited number of Parliament staff. With the authorisation of Parliament staff, it may also be accessed by the provider if required to resolve a technical issue. It will not be shared with anyone else.

There are separate subscription mechanisms and separate subscription lists for different email bulletins. We will not transfer personal information between lists without the consent of the data subject.
Retention of data

Personal information (such as names and email addresses) will be held on Eventbrite and will be used for the purpose(s) of booking tickets for an event. The personal data will be deleted when the festival is over.

Your rights

The GDPR sets out the rights which individuals have in relation to personal information held about them by data controllers. These rights are listed below, although whether you will be able to exercise each of these rights in a particular case may depend on the purpose for which the data controller is processing the data and the legal basis upon which the processing takes place.

Access to your information – You have the right to request a copy of the personal information about you that we hold. For further information, see our Data Subjects’ Access Requests Policy.

Correcting your information – We want to make sure that your personal information is accurate, complete and up to date and you may ask us to correct any personal information about you that you believe does not meet these standards.

Deletion of your information – You have the right to ask us to delete personal information about you where: • You consider that we no longer require the information for the purposes for which it was obtained • You have validly objected to our use of your personal information – see Objecting to how we may use your information below • Our use of your personal information is contrary to law or our other legal obligations.

Objecting to how we may use your information – Where we use your personal information to perform tasks carried out in the public interest then, if you ask us to, we will stop using that personal information unless there are overriding legitimate grounds to continue.

Restricting how we may use your information – in some cases, you may ask us to restrict how we use your personal information. This right might apply, for example, where we are checking the accuracy of personal information about you that we hold or assessing the validity of any objection you have made to our use of your information. The right might also apply where this is no longer a basis for using your personal information but you don’t want us to delete the data. Where this right is validly exercised, we may only use the relevant personal information with your consent, for legal claims or where there are other public interest grounds to do so. Please contact us in any of the ways set out in the Contact information and further advice section if you wish to exercise any of these rights.

Withdrawing consent to using your information – Where we use your personal information with your consent, you may withdraw that consent at any time and we will stop using your personal information for the purpose(s) for which consent was given.

Please contact us in any of the ways set out in the Contact information and further advice section if you wish to exercise any of these rights.
Changes to our privacy statement

We keep this privacy statement under regular review and will place any updates on this website. Paper copies of the privacy statement may also be obtained using the contact information below.

This privacy statement was last updated on 4 September 2019.

Contact information and further advice

If you have any further questions about the way in which we process personal data, or about how to exercise your rights, please contact the Head of Information Governance at:

The Scottish Parliament

Edinburgh

EH99 1SP

Telephone: 0131 348 6913 (Calls are welcome through the Text Relay service or in British Sign Language through contactSCOTLAND-BSL.)

Email: dataprotection@parliament.scot

Please contact us if you require information in another language or format.